



LIEUTENANT JAMES NAKAYAMA

FIELD OPERATIONS DIVISION
CONCORD POLICE DEPARTMENT
1350 GALINDO STREET
CONCORD, CA 94520
Office (925) 671-3260

September 12, 2018

NEWS RELEASE: New Police Department Online Services Available to the Community

The Concord Police Department invites the community to use our new permit and registration system to apply for and manage your permits online. The features of the online system include a Video Camera Registry, Parking Permits (residential and guest), Vacation House Checks, and Block Party Permits. The online services are free; except for the existing Residential Parking Permit fee that can now be paid online.

You can access the system through the City website www.cityofconcord.org or access directly at <https://pdpermits.ci.concord.ca.us>.

The Concord Police Department is excited to bring this new online system to the community. The intent is to deliver our services in an accessible and streamlined process to decrease the amount of time spent by the public and City staff. The new Video Camera Registry Program provides the ability for our residents and businesses to partner with us to help solve crimes. The Parking Permits, Vacation House Checks, and Block Party Permits are existing City services that are now available online. If residents prefer to apply for permits in person, we are happy to provide that service.

Parking Permits used to be handled through the Finance Department and will now be handled by Parking Services at the Police Department. In a few weeks, a letter will be sent to current permit holders to let them know of the change. Additionally, Finance Department staff has information to redirect residents to the permit website and staff at the Police Department for Parking Permit related questions. The parking permit fee of \$11.30 remains the same and can now be paid online through the permit website.

The permit website has a FAQ section to provide more information or you may call the Police Department during normal business hours (Monday – Friday) to answer any questions.

For general questions regarding the Video Camera Registry and Block Party Permits, please contact the Community Service Desk Corporal at (925) 603-5913.

For general questions regarding the Residential or Guest Parking Permits, please contact Parking Services at (925) 671-3259.

For general questions regarding Vacation House Checks, please contact the Community Service Desk at (925) 671-3220.

For media related questions, please contact Lt. James Nakayama at (925) 671-3260.