

Scholarships

Available to adults age 50+ who live in Concord. Approved applicants are eligible for a maximum of \$100 per individual per year to apply towards day trips and other Senior Center activities. Applications are available at the Senior Center or can be requested by telephone at (925) 671-3320. Appointments with a Care Manager are necessary for application review. Please note, casino trips are excluded.



Senior Travel Program

The Travel Program offers both short and extended excursions for your traveling pleasure. Day long or overnight trips by motor coach to local attractions or casinos take place every few weeks. Each year we offer several guided tours by air or ground travel and at least one ocean cruise.

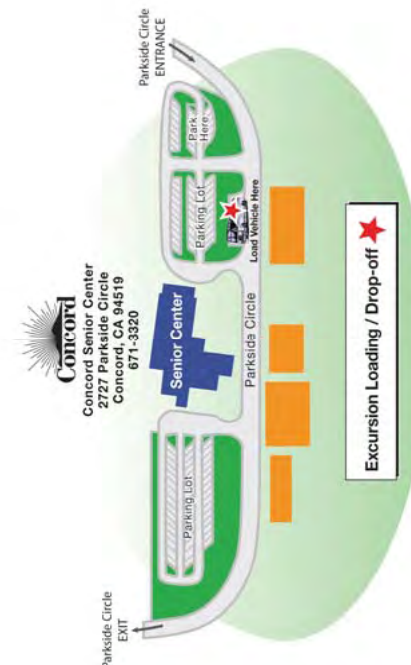
We also offer 9-passenger van trips to local attractions. The smaller vehicles allow for great socialization opportunities and access to unique destinations.

There are travel desk volunteers in the Senior Center Reception Area to assist you Monday through Friday from 9 a.m. until noon; 12:30 p.m. until 3:30 p.m.

Information about trips and excursions appear in the monthly *Senior Citizens Club Newsletter* and quarterly in the *City of Concord Activity Guide and 50 & Better Newsletter*. For online viewing visit www.ci.concord.ca.us.

Travel Parking

Senior Travel Program parking available in the Senior Center East Parking Lot. Please park your vehicle in the stalls furthest away from the Senior Center in order to leave parking space for those attending events during the day.



Your friendly travel provider for both singles and couples

SENIOR TRAVEL PROGRAM



**Travel Desk Hours Monday - Friday
9 AM - 12:00 PM; 12:30 PM - 3:30 PM**

2727 Parkside Circle

Telephone: (925) 671-3320

www.ci.concord.ca.us

Senior Travel Policy

The Concord Senior Center sponsors trips which premiere each quarter in the *Activity Guide*. For your traveling enjoyment, the following practices have been established:

- Customers have three ways to register and will be served in the following order:



Walk in to the Senior Center travel desk



Telephone for Visa or MasterCard purchase (925) 671-3320.



Online at www.concordreg.org

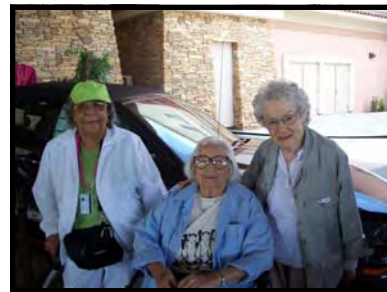
- Full payment is required for all day trips and over-nighters at the time of registration.
- A waiver must be signed for each trip.
- Emergency contact forms and Senior Center Registration Forms are kept on file and must be updated annually.

Cancellations and Refunds

All day trips and over-nighters require at least a 30-day notice prior to the departure of the trip in order to get a full refund. In the event that you give less than 30 days notice the following may occur: If there is a waiting list for the trip and someone from that waiting list is willing to take the vacant space, you will receive all but \$5 of the amount that you have paid for the trip.

Any cancellation must be done through the Senior Center.

If a trip is full, please ask the front desk to add your name to the wait list. When cancellations occur, we fill from the wait list in the order that they were listed.



Trip Difficulty Ratings

Our trip Difficulty Rating System ranks each trip from 1 to 4 according to the degree of activity and general travel rigors. For example, 1 is the easiest and 4 indicates the most strenuous.



EASY - Up to 2 blocks of walking on even terrain and a few stairs. Periodic rest stops and intermittent seating available throughout the day.



MILD - Between 2-4 blocks of even walking and short flight(s) of stairs. Resting areas vary. Standing approximately 30 minutes periodically over the day.



MODERATE - Up to 4 blocks of walking and some incline and/or steps involved. Resting areas available at end of tour. Standing approximately 1 hour periodically over the day. Not appropriate for walkers and wheelchairs.



STRENUOUS - More than 4 blocks of walking with many stairs and uneven terrain. No resting areas available for long periods of time. More than 1 hour of standing. Not appropriate for canes, walkers or wheelchairs.

Mobility Guidelines

Mobility impaired attendees should carefully consider the difficulty ratings. Senior Center employees, volunteers or escorts reserve the right to deny passenger access to any trip where safety is an issue.

- Accessible seats for mobility impaired are available, and will be provided, via registration, on a first-come, first-served basis. To access these seats, mobility impaired attendees may load the vehicles last and exit first.
- Due to the nature of excursions, physical assistance cannot always be provided. Mobility impaired attendees must be accompanied by a full-fare paid caregiver who is capable of and responsible for providing necessary assistance throughout the trip, such as placing wheelchair/walker under bus.
- Those with mobility impairment must describe the nature of impairment on the trip waiver form.
- Van trips are not recommended for the mobility impaired due to a high step and no grab bar.