

Renting in Concord - Rights and Responsibilities

Renters have the right to:

- Live in a safe and well maintained housing
- Receive proper notice before giving access to the rental
- Be free from unlawful evictions
- Receive written notice of changes to the rental agreement

Renters have the responsibility to:

- Pay Rent
- Not damage the property
- Follow the terms of the rental agreement
- Grant reasonable access to the property owner and manager



Contact Us

In Person

Permit center, Building D
1950 Parkside Drive
Concord, Ca 94518



Website

www.cityofconcord.org/MFIP



Phone

Multi-Family Line
925-671-3408



Email

MFIP@cityofconcord.org



Resources:



Rent Increase

City of Concord
Residential Rent Review Program
925-671-3387
ConcordRentReview@echofairhousing.org

Eviction/Landlord Disputes

ECHO Housing
510-581-9380
echofairhousing.org



City of Concord's Multi-Family Inspection Program



**Improving and preserving health
and safety for all Multi-Family
Residents in Concord, Ca**



The purpose of our program is to proactively identify blighted and deteriorated multi-family residential buildings and to address complaints from residents about serious life, health and safety violations to improve the quality of life for residents living in Concord.

Have you contacted your landlord for one of these issues and still need help?

- Broken windows
- Broken Stove
- No hot water
- Lack of working heater in unit
- Non-working smoke alarms
- Unsafe electrical outlets
- Rotting wood
- Roof/Plumbing leaks
- Infestation — Bed Bugs, Rodents, Cock-roaches



You can now fill out our complaint form online!

Go to www.cityofconcord.org/MFIP



To report a complaint by phone or in person please provide the following information:

- Your Name
- Property Address, Unit Number
- Telephone Number/Email
- Description of needed Repair
- Name and contact info of owner or property manager

Please allow adequate amount of time for the property manager/owner to correct the issue.



Who is eligible for this Program?

Any resident living in an apartment complex in Concord with **4** or more units.



Any exclusions from our program?

Single family homes, hotels motels and condos

Can I be anonymous?

No, we need as much information as possible from the tenant in order to help correct any issues.

Do you come out for inspections on the weekends?

No, our hours are Monday-Friday 8am-5pm.

Do I have to report issues to management first?

No. It is recommended but not required.

When do I contact the Multi-Family Inspection Program for help?

Once you've allowed ample amount of time for management to correct the issue and no corrections have been made. **Or**, when dealing with serious life and safety issues.

Tenant Complaint Inspection Only Do I need to be present during the inspection?

Yes, access needs to be granted during the inspection to confirm needed repair.