What is the Code Enforcement Process?

1) Code Enforcement receives a complaint.
2) Code Enforcement staff attempts to notify the responsible party in person or in writing with a requested compliance date.
3) If the violation remains after the compliance period, a Notice of Violation letter is issued with another opportunity to comply and a new compliance date. Every effort is made to obtain voluntary compliance first.
4) If the violation remains without improvements, further actions may be taken including administrative citations.

HOW CAN I HELP ENHANCE THE QUALITY OF LIFE IN OUR COMMUNITY?

To report a code issue, email Code Enforcement at cleanup@cityofconcord.org or call (925) 671-3075 with the following:

- Name
- Phone
- Photos, if applicable
- Violation address
- Violation

Note: Code issues cannot be processed without a valid address of the violation.

Additional Contacts:
- Abandoned Shopping Carts ...... (800) 252-4613
- Building Department ............ (925) 671-3107
- Community Service Desk ....... (925) 671-3220
- Graffiti ................................ (925) 671-3080
- Parking Services ................... (925) 671-3259
- Planning Department .......... (925) 671-3152
- Police Dispatch (Non-Emergency) ... (925) 671-3333
- Public Works ....................... (925) 671-3448
OUR COMMON GOAL

The goal of Code Enforcement is to preserve and enhance the quality of life in our community through implementation of the Neighborhood Partnership Program and a host of other services.

The Code Enforcement Unit is a division of the Concord Police Department and is responsible for quality of life matters having to do with blight, property safety, public nuisances and property maintenance.

Concord has many local ordinances (or laws) that pertain to property maintenance. Most of these have been enacted to protect and preserve the basic character and quality of life in residential neighborhoods. They are typically designed to control accumulations of junk, trash, refuse and vehicles, which are abandoned, unregistered or in disrepair.

NEIGHBORHOOD PARTNERSHIP

Neighborhood Watch
The Neighborhood Partnership Program aids groups of interested residents to form self-sustaining neighborhood associations and groups.

Adopt-A-Street
Concord’s Adopt-A-Street program enables interested groups to adopt a minimum half-mile section of one of the City’s key thoroughfares. In return for conducting scheduled clean-ups of that stretch of street four times a year, the sponsors are recognized with signage located at the beginning and end of their designated street sections.

Neighborhood Cleanups
The Neighborhood Cleanup Program is a resident driven activity to improve the quality of life by removing trash and other stored items that are no longer used and are non-hazardous. Code enforcement staff facilitates the event using dumpsters delivered to the neighborhood. During the event, residents may bring non-hazardous waste to the dumpsters for disposal. Participation is limited to the residents and businesses in the immediate neighborhood.

Call (925) 671-3075 or email cleanup@cityofconcord.org for more information

COMMON CODE VIOLATIONS:

- Unpermitted business signage
- Blighted, unmaintained or unsafe properties, including unsecured pools
- Disruptive and prohibited businesses
- Vacant and unsecured properties
- Visible storage of junk and debris
- Vehicle and RV storage on private property
- Garbage service and debris accumulation
- Hazardous and overgrown vegetation
- Removal of protected tree (without permit) or any City-owned tree
- Land use violations
- Scavenging of recyclables from trash bins
- Lack of utilities

ISSUES THAT ARE NOT VIOLATIONS:

- Animal care and noise
- Good Neighbor fence repair and replacement disagreements
- Neighborhood disputes/conflicts
- Parking on public roadways