



Responding to the Needs of Our Unhoused Residents

Homelessness is an issue that affects people in every community throughout California and the nation. The City of Concord partners with Contra Costa County and local non-profit organizations to provide assistance to its unhoused residents.

Point in Time Count

Unhoused individuals in Contra Costa County counted on a single night in January 2020

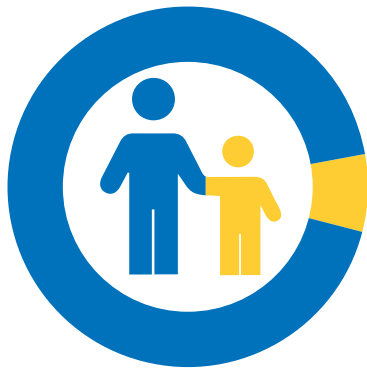
2,277

2,123 adults

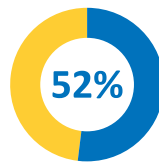
154 children

514 people were in Central County

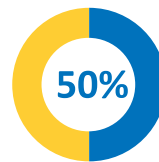
160 people were in Concord



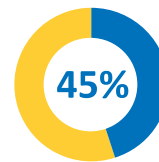
Among all unhoused adults:



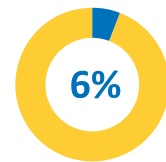
mental health condition



substance use issue



chronic health condition



veterans

Each year in January, Contra Costa’s Homeless Continuum of Care, with the help of community volunteers, conducts a comprehensive point-in-time count of families and individuals experiencing homelessness.

What We’re Doing

\$556,562

City funding dedicated to partner organizations in FY 22-23

ORGANIZATION	SERVICE
Contra Costa Crisis Center	211 Call Line (information & resources)
Contra Costa Homeless Services	CORE Outreach Team
Food Bank of Contra Costa and Solano	Food Distribution Program
Hope Solutions	Rapid Rehousing Program
Monument Crisis Center	Safety Net Services/CARE Capable Center
RotaCare	Mobile Health Clinic
STAND! For Families Free of Violence	Domestic Violence Emergency Response/Emergency Shelter
Trinity Center	Day Center
Winter Nights Family Shelter	Shelter

NEW!

City Council has allocated an additional **\$5.4 million** to address homelessness in Concord. In 2023, the City will be developing a **homeless strategic plan** focused on coordinating partnerships and resources to address the challenges of homelessness.

www.cityofconcord.org/homelesservices

Full-Service Shelter

Concord, Pittsburg and Richmond are currently the only three cities in the County with full-service homeless shelters.

- 60 shelter beds in Concord
- Showers, laundry and meals available to all in need

CORE - Coordinated Outreach, Referral & Engagement



This three-person team works 40 hours per week in the City of Concord, interacting with unsheltered individuals on the street, making referrals to supportive services and providing transportation to overnight shelters. The team delivers case management to ensure individuals experiencing homelessness are connected to the resources they need.

Police Department Community Impact Unit

Concord PD has a four-officer unit designated to address quality of life issues, including: criminal activity, nuisance issues, and homelessness. The Community Impact Unit (CIU) works directly with the CORE Team to provide resources and assistance to the unhoused.



MHET – Mental Health Evaluation Team*

Funded by Measure V, Concord launched a pilot program in June 2021 that pairs a County mental health specialist with a City police officer. The two work proactively to provide referrals to outpatient mental health services and other resources to help individuals experiencing significant mental health challenges remain in the community and avoid future crisis intervention and interactions with law enforcement.

Encampment Abatement

Homelessness is an ongoing challenge at the local and national level, and it is important to acknowledge homelessness is not a crime. Reports of homeless encampments on public property are directed to the Police Department's Community Impact Unit to coordinate a response with CORE. The Police Department evaluates health and public safety considerations utilizing state guidance and existing law to determine the need for abatement. Unsheltered persons living in encampments are offered services through CORE, and encampments that have unsafe or unsanitary conditions are then cleared. Encampments on County or Caltrans property must be addressed by those agencies.

Concord's Housing Division

The City's Housing Division includes 3.5 full-time employees to keep the community informed regarding available housing assistance, projects, and federal, state and local legislation. The Division also oversees the Community Grants program, which provides funds to local community organizations to provide safety net services to the City's most at-risk residents.

What You Can Do

911

911

Call if someone poses an immediate risk to him/herself or others



Concord Connect
Mobile App

Concord Connect

To report an encampment, use the City's mobile app.

2.1.1



CONTRA COSTA
CRISIS CENTER

211

Call if someone needs services through CORE

211 is a countywide call center and the County's main entry point to its system for assisting the unhoused. It is a 24/7 hotline run by the nonprofit **Contra Costa Crisis Center**.

*The MHET program is currently suspended due to staffing challenges.