



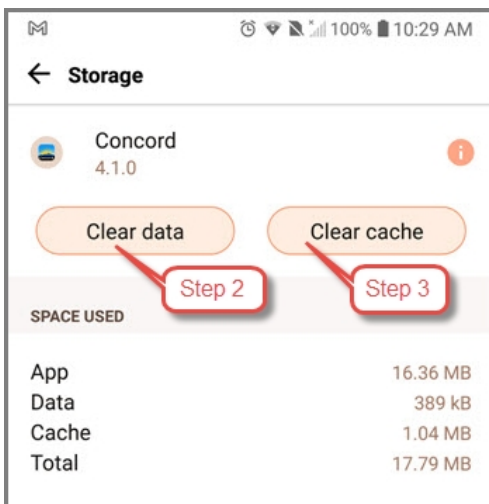
Resolving issues with Concord Connect App

If you are having issues with the Concord Connect App, please try the steps below.

For Android Devices

You must perform two actions: clear Data AND clear Cache.

1. Go to Settings>Storage>Apps>Find Concord Connect.
2. Click Clear Data button - click YES.
3. Click Clear Cache button - click YES.
4. Relaunch the app.



For iOS (Apple) Devices

1. Go to Settings>General Settings> Device (iPhone/Tablet) Storage
2. Find Concord Connect.
3. Click Delete App. Tap again to confirm your choice.
4. Reinstall the app.

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Concord



Concord
4.3.0
City of Concord (CA)

App Size 38.8 MB

Documents & Data 799 KB

Offload App

This will free up storage used by the app, but keep its documents and data. Reinstalling the app will place back your data if the app is still available in the App Store.

Delete App

This will delete the app and associated data from this iPhone. This action can't be undone.

Step 3